

Abstract

Background

Champion groups and meetings for National Database of Nursing Quality Indicators (NDNQI) exist at VCU Health and are made up of leadership and bedside nurses. The goal is to have team members who attend these meetings bring back and share the information learned with their units and come up with their own best practices based off unit needs.

Local problem

There is very little training or onboarding on how these team members The team members that are sent to these meetings each month are unsure of how to coach the rest of the unit to make changes, how to in act and share best practice on their unit, and take on the true role of what it means to be a unit champion.

Methods

Through a unit -based onboarding process, team members who are on these committees will be given a strict set up expectation, metrics, and guidelines on how to influence change on their unit and develop leadership skills.

Interventions

A unit based class will take place to go over hospital initiatives, communication styles, leadership styles, available resources, unit expectations for being a champion, and some idea sharing on how to implement some unit initiatives based on which champion group they are a part of.

Results

Team members feel confident in what the expectations are for being a unit champion and how best to present this information to their peers.

Conclusions/Implications

The unit based NDNQI metrics will reflect hospital and national goals will increase unit awareness and education initiatives.

References

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